

# CJA eVoucher

## **Expert User Manual**

## Release 6.3



### Introduction –

The CJA eVoucher System is a web-based solution for submission, monitoring, and management of Criminal Justice Act (CJA) functions. The eVoucher program provides:

- Online submission of vouchers and authorizations by attorneys and experts.
- Line-item auditing of vouchers by judges and court staff.
- The ability to attach PDF documentation to vouchers and authorizations.
- Automatic email notification to attorneys on approval or rejection of vouchers.
- Electronic transfer to the circuit for excess approval.
- Panel management tools and reports for attorney appointments.
- Built-in reporting for budgeting and analysis.

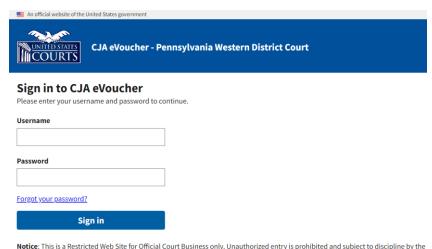
## Browser Compatibility —

CJA eVoucher is compatible with the following browsers:

- Internet Explorer 10.1 (with Compatibility Mode)
- Internet Explorer 11
- Edge 16
- Firefox 57
- Chrome 62
- Safari 10.1

## Accessing the CJA eVoucher Program

The link below is only for access to the Western District of Pennsylvania's eVoucher system: https://evadweb.ev.uscourts.gov/CJA paw prod/CJAevoucher You can also access the link on the court's website: under Attorneys/Criminal Justice Act/eVoucher/eVoucher Login. https://www.pawd.uscourts.gov It is suggested that you bookmark it for easier access. Enter your username and password and click Sign In.



You are required to change your password within **30 days** of the first time you log on to eVoucher. Passwords must:

- Be at least eight characters in length.
- Contain one lowercase character.
- Contain one uppercase character.
- Contain one special character.
- Be alphanumeric.
- Not be a password used in the past 365 days.

You are required to change your password every 180 days.

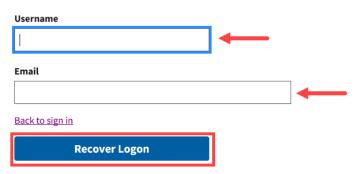
If you forget your username or password, click the Forgot your password? link.



Enter your username and email address and click Recover Logon. You will receive an email with instructions on how to reset your password. The link provided in the password reset email is valid for 15 minutes and can only be accessed one time.

## Forgot your Login?

Please tell us your username AND email address. We will send you an email to reset your password if there is a match in our records.

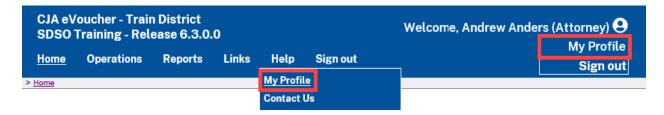


### Profile -

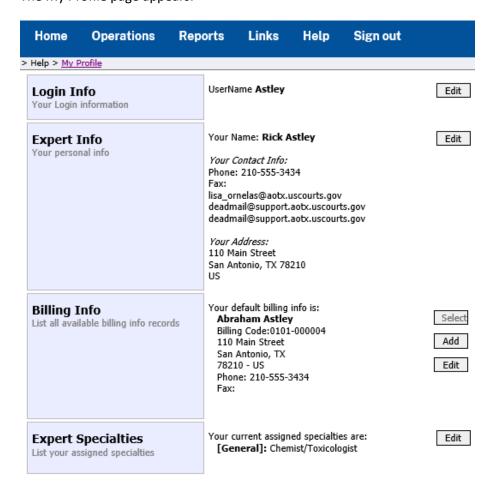
In the My Profile section, the expert can:

- Change the password (Expert Info section).
- Edit contact information, phone, email, and/or physical address.
- Update the Social Security number (SSN) or employee identification number (EIN). Copies of a W-9 must be provided to the court, and any changes to the SSN after the first logon must be made through the court.
- Enter expert specialties.
- Document any CLE attendance.

To access the My Profile page, from the menu bar, click Help and then click My Profile, or click the My **Profile** link to the right of the menu bar.



The My Profile page appears.



## Changing Username and Password -

Click **Edit** on the right side of the Login Info section.



To change your username, in the **Username** field, type the new username and then click the **change** link.

To change your password, click Reset. In the Password field, type the new password, retype it in the Confirm field, then click Reset again. Click Close to exit the Login Info section.

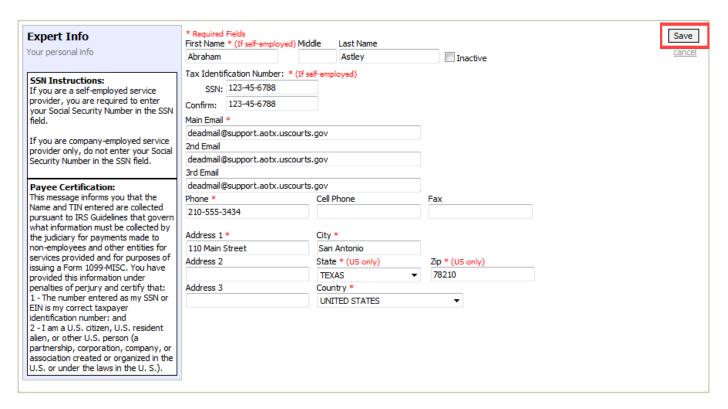


### Expert Info -

In the Expert Info section, click **Edit** to access your personal information.



Make any necessary changes, and then click Save.



#### Note

Only self-employed service providers must enter an SSN in the user profile. Company-employed service providers will need to enter their EIN. Once the SSN is saved, it becomes read-only, and the record is transmitted to CJA6x. Once the record has been transmitted to CJA6x, any changes to the SSN can only be made by an eVoucher administrator. You must contact your court to make any changes to the SSN.

## Billing Info

Billing Info Edit is turned off for Experts. These instructions are for informational purpose ONLY. You CANNOT change your address once it has been entered in eVoucher by the court. Please submit a new W-9 to the attorney and the court by email or mail.

### Verify your billing information is correct once you log into your account.

The billing information for your services is contained in the Billing Info section of the profile.

In the Billing Info section, click **Add** if no billing information is available. Click **Edit** to change the information already entered.



Your default billing info is: Abraham Astley Billing Code:0101-000004 110 Main Street San Antonio, TX 78210 - US Phone: 210-555-3434 Fax:



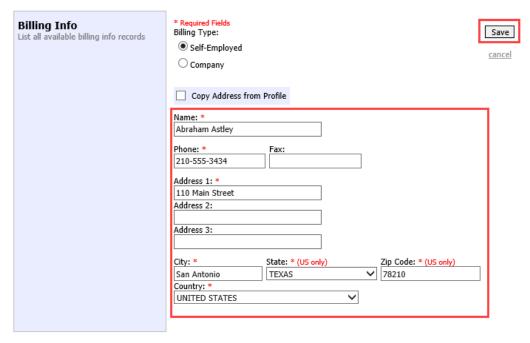
In the Billing Info section, the Billing Type group contains two radio buttons:

- Click the Self-Employed radio button when payments are made to the expert's SSN.
- Click the **Company** radio button when payments are made to a firm's EIN.



### Self-Employed Service Provider

Self-employed service providers must enter all required information in the Billing Info section. Click Save.

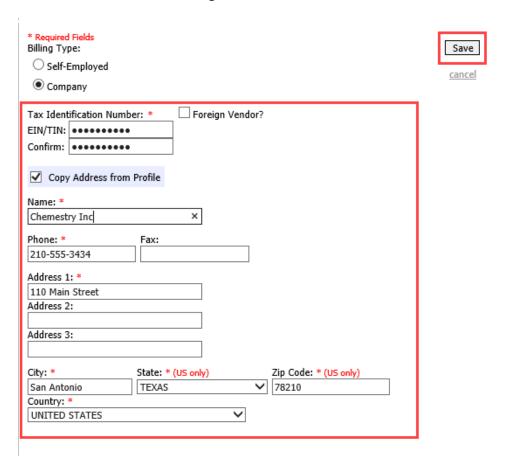


### Notes-

- Users can select the **Copy Address from Profile** check box to populate their information.
- Users should enter their information if the payment address is different from the address in their profile.

### Company Employed

Company-employed service providers are required to enter the company's EIN, name, and payment address information in the Billing Info section. Click Save.



#### Notes -

- Payments cannot be made if the SSN or EIN is missing from your profile. This is a requirement of the payment system with which eVoucher interfaces.
- Validations have been added to billing information to ensure the data is in the proper format to be sent to the payment system.
- The system alerts you if there are errors with your billing information. Errors must be fixed before payments can be made.
- The SSN or EIN cannot be changed once it has been synced with the interface. Only the CJA6XAdmin user has rights to change SSNs.
- Add new or additional billing records if the billing information changes. Do not edit the existing record.
- Billing information must be complete to submit a voucher in CJA eVoucher.
- The expert, or the attorney for whom you are providing services, must choose the billing information you wish to use when creating vouchers or authorizations.

## 

The Expert Specialties section lists any specialties for which experts are approved for eVoucher billing.

Expert Specialties	Please, select what specialties apply to you:
List your assigned specialties	General
	Accountant
	☐ Ballistics Expert
	CALR(Westlaw, Lexis, etc)
	✓ Chemist, Toxicologist
	Computer (Hardware, Software, Systems)
	Computer Forensics Expert
	Documents Examiner
	Duplication Services
	Fingerprint Analyst
	Hair, Fiber Expert
	☐ Interpreter Translator
	☐ Investigator
	☐ Jury Consultant
	Legal Analyst/Consultant
	LitigationSupport Services
	Mitigation Specialis
	Other
	Other Medical Expert
	Paralegal Services
	Pathologist, Medical Examiner
	Polygraph Examiner
	Psychiatrist
	Psychologist
	☐ Voice, Audio Analyst
	Weapons Firearms Explosive Expert
	Transcript
	☐ Court Reporter

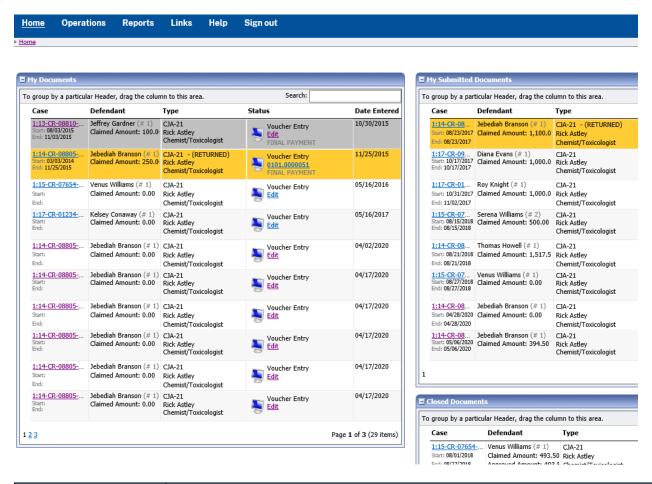
## CJA eVoucher Menu –

CJA eVoucher - Train District SDSO Training - Release 6.3.0.0 Operations **Home** Reports Links Help Sign out

Menu Bar Items	Description
Home	This takes you to the eVoucher home page.
Operations	This displays appointments you have been assigned.
Reports	This shows selected reports you can run on your appointments.
My Submitted Documents	This folder contains vouchers for you or your service provider that have been submitted to the court for payment, along with documents submitted to the court requesting expert services or interim payments.
Links	This provides links to CJA resources, such as forms, guides, publications, etc.
Help	This menu provides:
Sign out	This logs the user off the eVoucher program.

## Home Page and Navigation Menu-

The home page provides access to information about your cases and billing information that the expert submits, or the billing information the attorney submits on their behalf.



Folder Name	Contents
My Documents	This folder contains documents that you are currently working on, or that have been created on your behalf by the attorneys. These documents are waiting for you to take action.
My Submitted Documents	This folder contains vouchers for you that have been submitted to the court for payment.
Closed Documents	This folder contains documents that have been paid or approved by the court. Closed documents only display for open cases. Closed documents display until they are archived and/or for 60–90 days after the appointment is terminated. They are still accessible through the Appointment page.

### Expert vs. Expert Enter –

CJA eVoucher allows two designations for experts to complete the voucher: **Expert and Expert Enter**. When the service provider logs on, they see a list of all their documents on the home page. Clicking the **Expert** radio button allows the service provider to log on to eVoucher, view any documents the attorney is creating on their behalf, verify the information is correct, and run reports or copies of the CJA-21 or CJA-31.

The Expert Enter right allows the expert to complete their voucher after the attorney has created it. If the attorney selects an expert who has these privileges, they can choose if the attorney or the expert will complete the voucher. The expert can then enter the correct information and submit the voucher back to the attorney for approval.

Expert Enter- Expert ENTERS THEIR TIME when the radio button is marked for Expert

Voucher Assignment \* Attorney • Expert This indicates who will be responsible for filling the voucher claim part

Expert-Attorney ENTERS EXPERT TIME when the radio button is marked for Attorney

Voucher Assignment \* • Attorney • Expert This indicates who will be responsible for filling the voucher claim part

## CJA-21/31 Entry —

The attorney creates the CJA-21 or CJA-31 voucher. If the expert selected has Expert Enter rights, the attorney can choose to let the expert enter the services and expenses. The expert receives an email informing them that a voucher has been created on their behalf, and to enter their information on the voucher. Log on to the eVoucher application. The voucher should appear in the experts My Documents section on your home page. To enter your fees and expenses, in the Status column, click the Edit link.

You have been given the privileges within the system to be able to prepare your own vouchers. If it is sent to you to prepare, you will receive an email informing you of such. Once finished and certified and submitted by you, the voucher will automatically be sent to the attorney in the case, who must then certify it and submit it to the court. You will be able to see the status of your vouchers on your home page.

If your CJA 21/31 voucher does not appear in My Documents, you must contact the attorney who hired you.



The voucher opens to the Basic Info page, which displays the information in the paper voucher format.

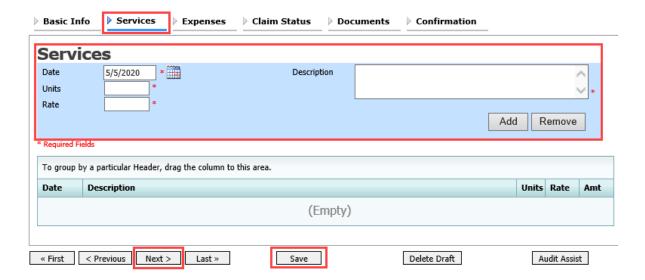


#### Notes -

- To avoid data loss, frequently save any entries made to a voucher.
- To delete a voucher, click **Delete Draft** at any time prior to submitting it.
- To check for warnings or errors in the document, click Audit Assist at any time.
- To navigate, click the tabs or the navigation buttons in the progress bar.
- The Start Date is your first day of service and the End Date is your last day of Service

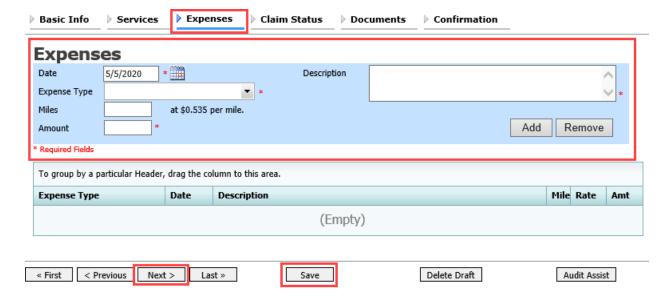
### **Entering Services**

Line-item time entries should be entered on the Services page. Both in-court and out-of-court time should be recorded here. To enter your service fees and expenses, on the Basic Info page, click the **Services** tab or click **Next** on the progress bar. Required fields are marked with a red asterisk. Enter the date of the service, number of hours billed, and the rate. A description of the service provided is also required. Click **Add**. There is no auto-save feature in eVoucher, so click **Save** after every few additions. A dialog box prompts you to save if you try to navigate to another section.



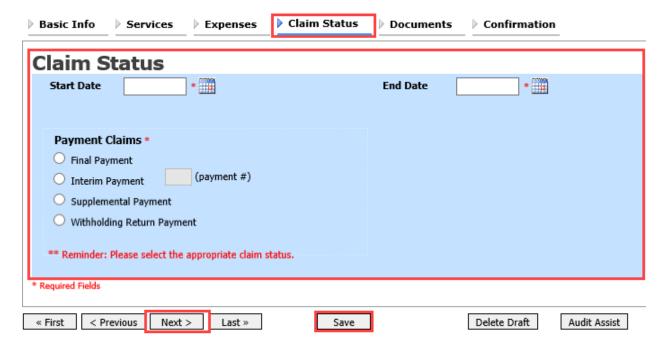
### **Entering Expenses**

Click the **Expenses** tab or click **Next** on the progress bar. Enter the expenses, click **Add**, and then click **Save**.



### Claim Status -

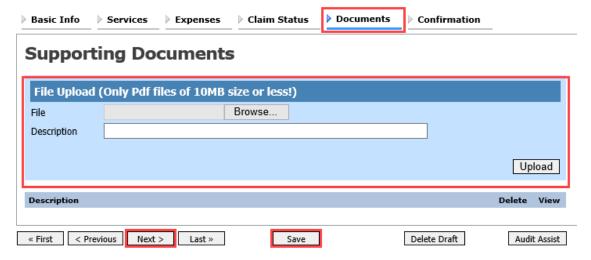
Click the Claim Status tab or click Next on the progress bar. In the Start Date field, enter the start date from the services or expenses entries, whichever is earliest. If necessary, go back to the Expenses and Services sections and click the **Date** header to sort by the earliest date of services. Answer all the questions regarding previous payments in this case, and then click Save.



Radio Button	Description
Final Payment	Request payment after all services have been completed.
Interim Payment	Request payment throughout the appointment, but each court's practice may differ. If using this type of payment, indicate the number of interim payments.
Supplemental Payment	Request payment due to a missed or forgotten receipt after the final payment has been submitted.
Withholding Return Payment	Request return payment of withheld funds. The attorney can submit a blank (no services or expenses) CJA-20/30/21/31 at the end of the case.

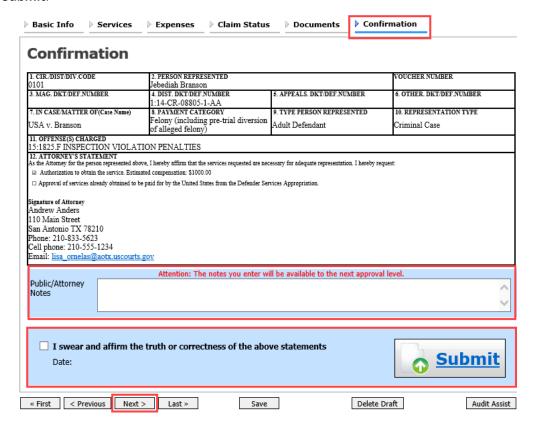
### Documents -

Click the **Documents** tab or click **Next** on the progress bar. To add an attachment, to the right of the **File** field, click **Browse** to locate your file. In the **Description** field, add a description of the attachment. Click Upload. The attachment and description are added to the voucher and appear at the bottom of the Description column. Click Save.



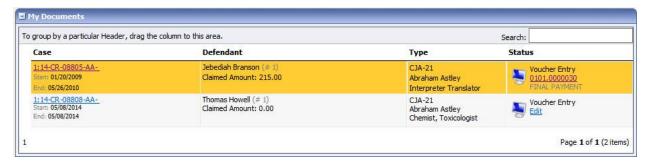
### Signing and Submitting to Court

When you have added all voucher entries, you are ready to sign and submit your voucher to the court. Click the **Confirmation** tab or click **Next** on the progress bar. The Confirmation page appears, reflecting all entries from the previous screens. Verify the information is correct, and then scroll to the bottom of the screen. In the **Public/Attorney Notes** field, you can include any notes to the court. Select the check box to swear and affirm to the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



### **Returned Vouchers** -

The attorney can return the voucher to the service provider for correction or additional documentation. Any returned vouchers appear with a yellow background.



## Printing a CJA-21 Form –

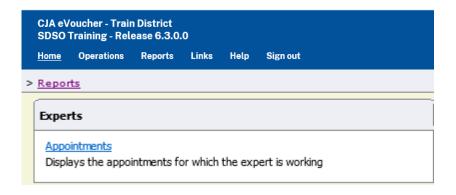
From the left side panel, click the **Form CJA21** link to print a standard version of the voucher.



Once the Court Archives the CJA 21 YOU WILL NOT BE ABLE TO VIEW THE CJA 21 ANYMORE. You MUST contact the Attorney or the CJA Administrator for a copy of your voucher.

## Reports -

Any reports to which the expert may have access display in the Reports page. From the menu bar at the top of the screen, click **Reports** to see which reports are accessible.



### **CJA DEPARTMENT**

Tonya Galloway-McKenzie (412) 208-7532 Tonya\_Galloway@pawd.uscourts.gov

**CJA Help Information** Email: PAWDeVoucher\_Support@pawd.uscourts.gov

**CJA eVoucher Website:** https://evadweb.ev.uscourts.gov/CJA\_paw\_prod/CJAeVoucher